Kount Baker Council

Unit Leader Training

Trail's End®



Why Sell Popcorn?

Create Strong Programs that are Competitive against families' other options





Scout Fundraising



Powered by Popcorn



BECOME **DECISIONS MAKERS**

LEARN MONEY MANAGEMENT

Scouts Learn

- How to help others around them
 - Public speaking & math skills
 - Salesmanship & perseverance
 - How to earn their own way
 - The value of hard work
 - How to handle rejection







BECOME **GOAL SETTERS**

BECOME FUTURE ENTREPRENEURS

LEARN PEOPLE SKILLS

Benefits for Scouts

• Personal growth program that can be applied to advancement opportunities and service projects.

- Earn Amazon eGift Cards
 - Millions of prize choices
- Scouts choose the prizes they *want*



prepare

prepared; preparing

transitive verb

to make ready beforehand for some purpose, use, or activity





Ideal Year of Scouting

Plan Program

- List activities & adventures
- Hold a brainstorming session with families
- Incorporate new adventures & activities.

- Assign costs to activities • and expenses.
- Add in camp, registration • fees, advancements & Unit dues.

Set Goals

- Calculate unit goal: divide budget by expected popcorn commissions.
- Divide unit goal by # of Scouts to get Scout goals

Raise the Money

- Conduct <u>one</u> fundraiser. Less time fundraising = more time Scouting!



Budget

Calendar

• Provide a monthly calendar of activities so families are aware of the fun.

Enjoy the Year!

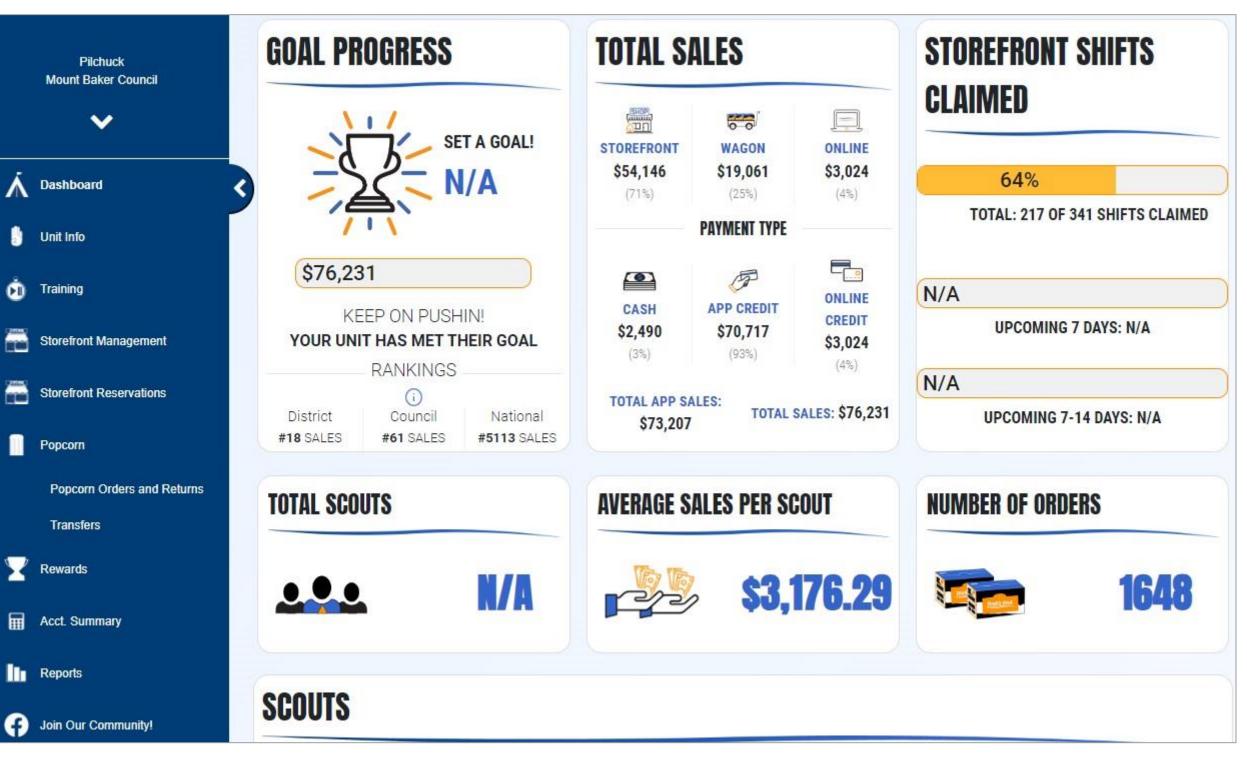
Leader Portal

Your one-stop-shop for sale management!

- Order Popcorn
- Manage Scout roster
- Set unit goals.
- View real time reporting of sales & inventory
- Unit-to-unit product transfers
- Manage storefront sites and shifts.
- Trail's End can help with technical issues at support@trails-end.com







Not available in the Trail's End app and not mobile-friendly.



Leader Training

Videos

Leader Portal - Training page

Returning Leaders

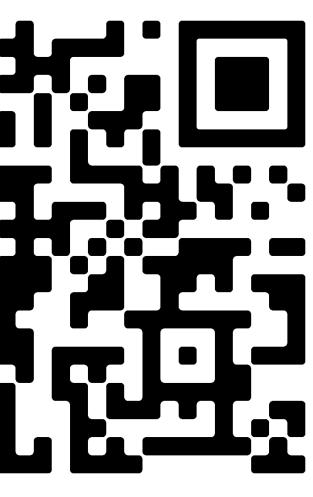
What's New?

New Leaders

- Ideal Year of Scouting
- Unit Kickoff & Parent Buy-In
- Leader Portal training
- **Storefront Best Practices**
- **Storefront Reservations &** Management
- Managing Inventory

- - question!





Q&A Webinars

Please watch the training videos before webinars. Trail's End experts will stay on and answer every

Sale Resources

Leader Portal - Training page

- Leader Guide
- Unit Program Planner
- Scout & Parent Guide
- Table Payments Sign
- Scout Pitch





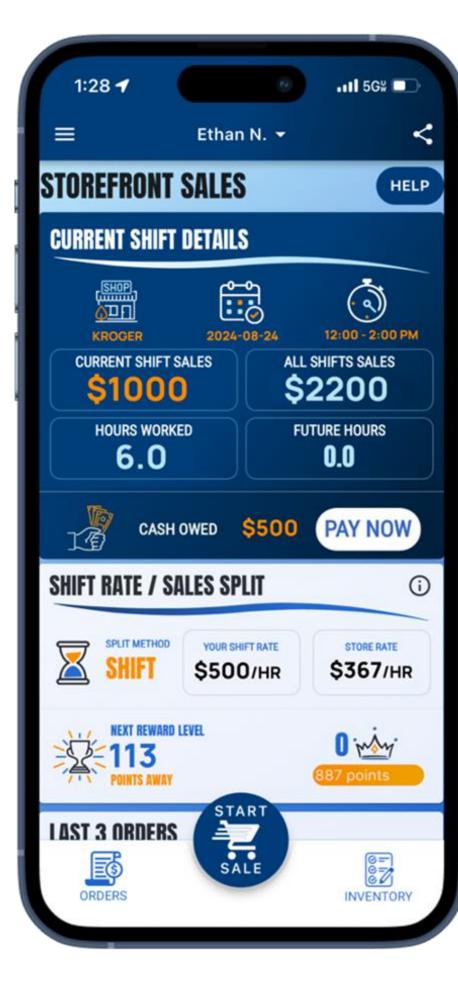
Trail's End App

Save Time Managing Your Sale!

Scouts use the App to...

- track and report real-time storefront, wagon and online sales
- accept cash and credit cards
- track inventory by Scout and • storefront
- reserve storefronts

Free Credit Card Processing Powered by Square | Paid by Trail's End



Trail's End_® **Scout Fundraising**

Available in Apple and Google Play **Stores**

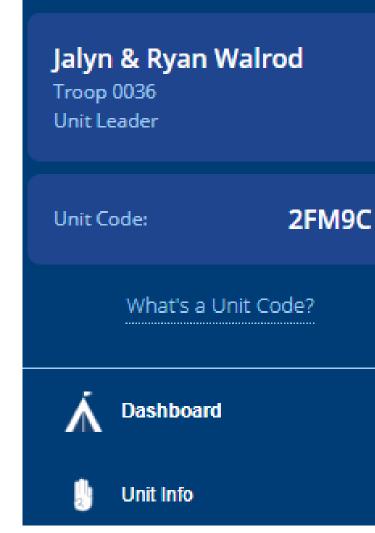
Returning Scouts Sign in using 2023 username

New Scouts

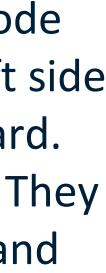
Use unit's Trail's End Code or their zip code to register. Families can use one email for multiple accounts.

Families: click name dropdown at top of screen to switch between accounts in the App

The unit's Trail's End Code can be found on the left side of main leader dashboard. Provide to new Scouts. They will create an account and then enter the code to connect to the unit.









Storefront Settings & Reservations

The BEST, Most Fair & Highest Selling split is One Scout and their Parent

Default Settings

- Before reserving, set your split method.
- One Scout and their Parent is the BEST split!
 - Scouts credited for each sale recorded.
 - Safest and Scout sales won't go down like other splits.
 - Scouts sell \$244 more than other splits.
 - Units raise \$50 more per hour per Scout.
- Best practice: 2-hour shifts.

Trail's End_® Scout Fundraising

Reservations

- Trail's End is reserving the best-selling times and storefronts for your Scout families!
- Reserve on Storefront Reservations page
- Best hours will be highlighted

		Reservations
Date (Noon ET)	2023 Unit Sales	Available Per Unit
July 20	\$20,000	4
July 21	\$15,000	3
July 22	\$10,000	2
July 23-25	Any Amount	Unlimited in District
July 26	Any Amount	Unlimited in Council

Reservations are 4-6 hours



Unit Kick-off Meeting

Inspire Scouts & Families

- Share the impact on the unit's annual program
- Highlight council prizes, weekly raffles, Trail's End gift cards, and any unit-provided incentives



Encourage **Participation**

- easy for parents







Overcome jitters by sharing tips and providing good examples Share how the app makes it

Set **Expectations**

- Share timelines
- Assign responsibilities
- Create boundaries to protect your popcorn/life balance

Pro Tip...

- Check the Training page in the Leader
- Portal for a PowerPoint Template for
- your unit kick-off meeting



Scouts accumulate points towards Amazon eGift Cards when recording

Scout Rewards



Scout Fundraising

Bonuses

- Sell \$500/hour per Scout for a longer (July 1 – Dec 15) and ea To qualify, unit must select – C
- Sell \$250+ online (July 1 Aug

umulate points towards Amazon eGift Cards	PO
when recording sales in the Trail's End App.	17,8
	15,
EARN POINTS	12,
Card Transactions in App and Online Sales	10,
\$1.00 = 1.25 points	7,
Trail's End pays all transaction fees!	6,
Cach	5,
Cash \$1.00 = 1 point	4,
	З,
Cash to Credit (f/k/a Pay Now)	З,
Turn 1 point for each (cash) dollar collected	2,
into 1.25 points by using your card and keeping the cash	2,
Reeping the cash	1,
	1,9
our per Scout for any 2-hour storefront shift or	1,:
L – Dec 15) and earn 0.5 bonus points per \$1 sold.	1,0
nit must select – One Scout per shift split method.	7
nline (July 1 – Aug 31) and earn 100 bonus points.	5

POINTS	GIFT CARD
17,500+	10% of Points
15,000	\$1,250
12,000	\$1,000
10,000	\$750
7,500	\$550
6,000	\$450
5,000	\$350
4,000	\$250
3,500	\$200
3,000	\$150
2,500	\$100
2,000	\$70
1,750	\$60
1,500	\$50
1,250	\$40
1,000	\$30
750	\$20
500	\$10







Scout Fundraising



\$1,000 Destination or Visa Gift Card

- •One winner per district.
- •Weekly contests (not just top sellers).
- •Announced the preceding Monday
- Contest runs Friday Thursday
- Drawing occurs each Friday











Scout Fundraising



Unit Growth Incentives



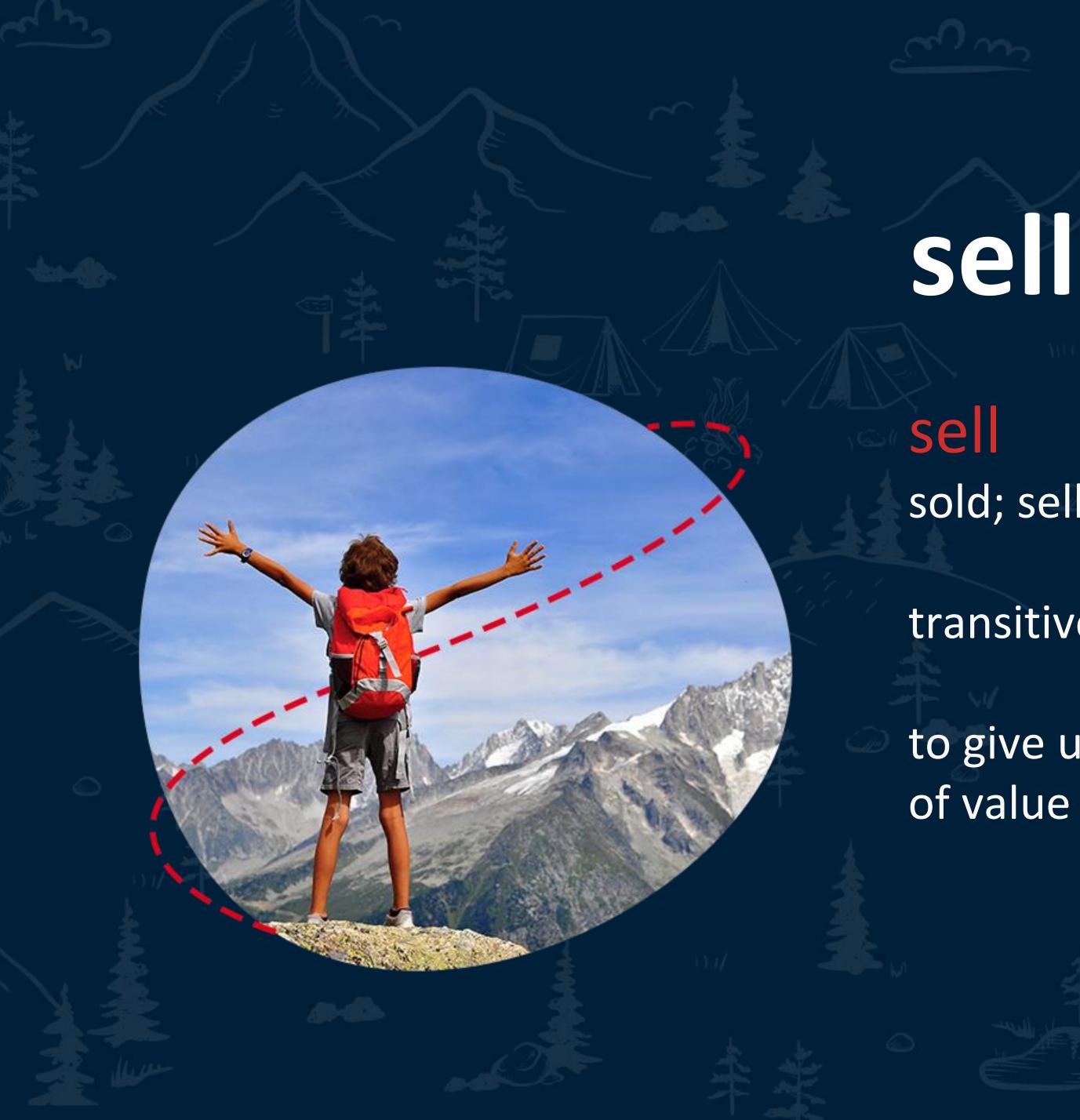
Scout Fundraising

Sales Grow Over Prior Y \$2,500 \$5,000 \$7,500

Incentive Award for Year-over-Year Sales Growth

/th		Unit
<i>'ear</i>		Award
	\rightarrow	\$200
	\rightarrow	\$400
	\rightarrow	\$600





- sell sold; selling
- transitive verb

to give up (property) to another for something of value (such as money)





Ways to Sell

Site Sales

- Setup tables at high foot traffic locations.
- Scouts sell to customers coming out of stores.
- **Best Practice: One Scout** \bullet and their parent per shift.





Wagon Sales

- Sell door-to-door
- **Best Practice: Bring** product with you to avoid
 - second trip to deliver.
- Scouts can record undelivered orders in App.

Trail's End_® **Scout Fundraising**

Online Direct

- Sell virtually to family and friends by sharing your online fundraising page via social, email & text.
- Product ships to the customer.
- Safest way to sell!





Storefront Best Practices

One Scout and their Parent - Making \$500/hour a Reality!

Prep

- Enough popcorn to sell \$500 per hour.
- A fully charged phone with the Trail's End App.
- Square mobile card reader
- 6-foot table & banner
- Cash box with small bills.
- Scout should use the restroom before shift.
- Place products highest to lowest.
- NEVER put prices on table.

Scout Role

- Wear your uniform.
- Stand in front of the table.
- Smile & walk up to everyone.
- Look the customer in the eye and give your pitch.
- Guide them to the table to pick their products.
- It helps to memorize the prices!
- Let your parent handle the money so you can get more customers.

Trail's End_®

Parent Role

- Encourage your Scout to keep asking. Noes happen, that's okay!
- Handle table and products setup.
- Stand and thank everyone!
- Share what your Scout will get with the consumers' support.
- Enter orders so your Scout can get more customers.
- Submit all donations in App.

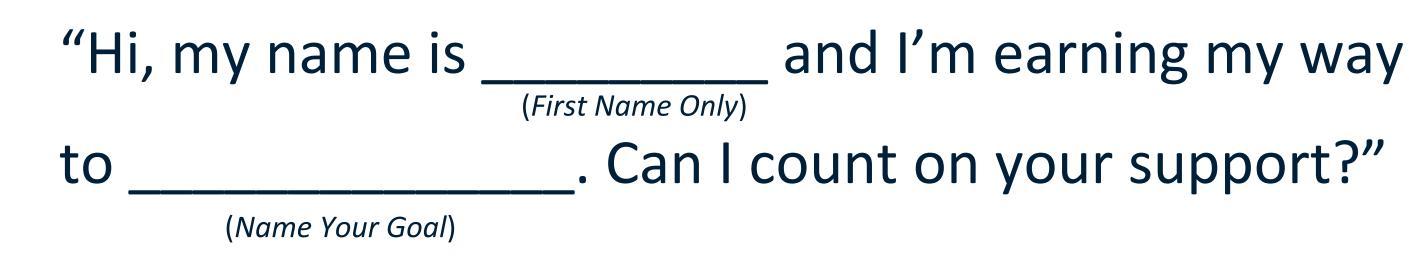




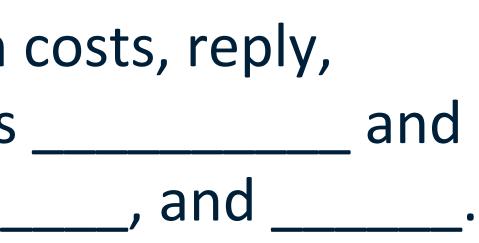


Scout Pitch

Ask EVERY. SINGLE. PERSON. A person not asked is a person that won't support you.



If a customer asks how much the popcorn costs, reply, "Well, what's your favorite flavor? Mine is we also have _____, _____, _____, _____

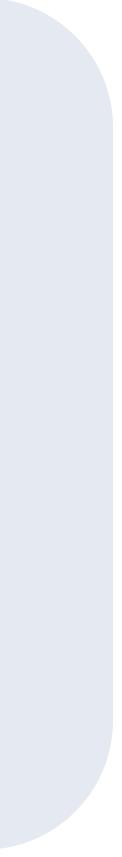


NEVER, NEVER, **NEVER** ask customers to buy popcorn. It's to support You!









Overcoming Objections

"That's too expensive."

"Over 70% stays local to help pay for my camping and adventures."

"I don't have cash."

"That's okay. I prefer credit card, Apple Pay, Google Pay, or Cash App."

"I can't eat popcorn."

"You can still contribute to Heroes and Helpers. It supports Scouting and the popcorn goes to our military and first responders."



Even if the customer says no, **ALWAYS** say, "Thank you" and "Have a good day."





Credit Card

Credit is Best for Scouts

- Safer, easier & higher sales for Scouts!
- Trail's End pays all fees!

É Pay

- Ways to accept credit in App:
 - Square Bluetooth contactless cards, chip cards, Apple Pay & Google Pay
 - Square Swipers: Lighting (Apple) & Headphone jack (Android)
 - Manual Entry (no reader): type card
 - Apple Pay, Google Pay & Cash App Pay: use new feature for customers to pay on their device!







Cash to Credit

(f/k/a Parent Pay Now)

Parents

- Use their card and keep the cash.
- Available at end of shift (up to 30 minutes after).
- Scouts earn more Rewards.

Leaders

- Use their card and keep the cash.
- Available after shift until 11:59pm PT.
- Scouts earn more Rewards.

Square

S Cash App Pay

Products



- Products and flavors consumers purchase every day.
- Fewer products simplifies the sale for Councils, Units & Scouts.
- No undelivered Chocolate Pretzels





Heroes & Helpers Donations

Donations in App will be automatically processed nightly & reflected on Unit orders, eliminating manual ordering, and saving time!





Online Best Practices

Safe & Easy

- Trail's End ships the product directly to the customer.
- Orders over \$65 ship free.
- No handling of products or cash for Scouts or Unit.
- As many traditional products and prices as possible.
- Additional products online.

Customize Page

- Upload a profile picture. • Write a description - "Tell your customers why they should support Scout
- fundraising."
- Select your favorite product.



Trail's End_® **Scout Fundraising**

Share

- Share your online fundraising page link with family and friends!
- Use the App to post on social, send emails and texts & generate a QR code.
- Follow-up with customers who have not bought.

















to bring to a usually successful conclusion

transitive verb

Wrap·up wrapped up; wrapping up; wraps up

wrap up





Place Final Order

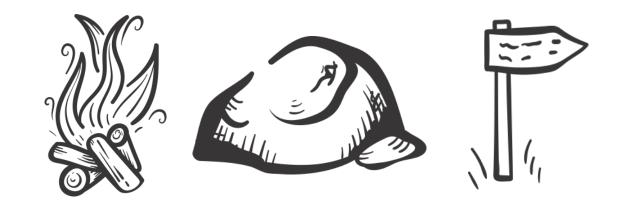
- Collect undelivered orders from Scouts.
- Go to "Popcorn Orders" page in Leader Portal.
- The system will highlight shortages using App sales and previous Unit orders.





Return Policy

- Returns may not exceed the lower of:
 - Heroes & Helpers Donations
 - \$2,000
- No need to sand-bag Heroes & Helpers
- No need to manage inventory to \$0
 - Still need to manage inventory







Submit Rewards

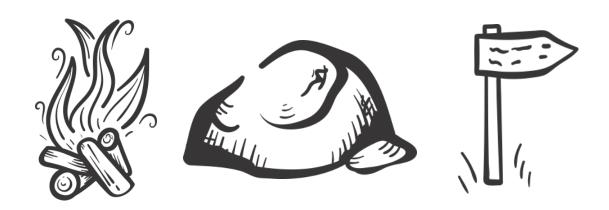
- Submit Unit's Rewards order when ready.
- Amazon eGift Cards will release 5 days later for Scouts to claim in App.
- Submit again for Scouts that sell more and earn a bigger eGift Card.





Request Unit Payout

- Go to Account Summary page in Leader Portal.
- Ensure Unit Invoice is paid.
- How to request payout:
 - Enter the Unit's bank account on Unit Info page.
 - Click Request Payout.



Council Sale Details

Calendar

June	
29	Kick-off
July	
1	Online Sales
20	Site Sale Reservations
Aug	
2	Orders Due
22	Distribution
23	Site & Wagon Sales Begin
Sept	
2	Second Orders Due
13	Second Distribution
Oct	
27	Last Day of Sales
28	Undelivered Orders Due
28-30	Return Window



Scout	Fundra

Nov	
1	Submit Choice of Tickets or Hammocks
14	Undelivered Order Distribution
15	Submit Gift Cards
22	Release Gift Cards & Money Due
Dec	
6	Deliver Prizes and Patches
Jan	
TBD	Scout Night at Silvertips
Feb	
22	Bowling Party for \$4,000+ Sellers



Council Sale Details

Commission

- 30% base commission on site sale and wagon sales
- 5% bonus commission:
 - ✓ Attend kick-off
 - ✓ Place orders and make payments on time
 - ✓ Submit to your district popcorn kernel by 09/30/24
 - 1. Copy of unit kick-off meeting agenda or video clip of meeting
 - 2. Unit's sales goal and per-Scout sale goal
 - 3. Unit's annual program budget
 - ✓ Sell \$100 more the prior year or at least \$15,000
- 30% base commission online direct sales (no bonus commission)



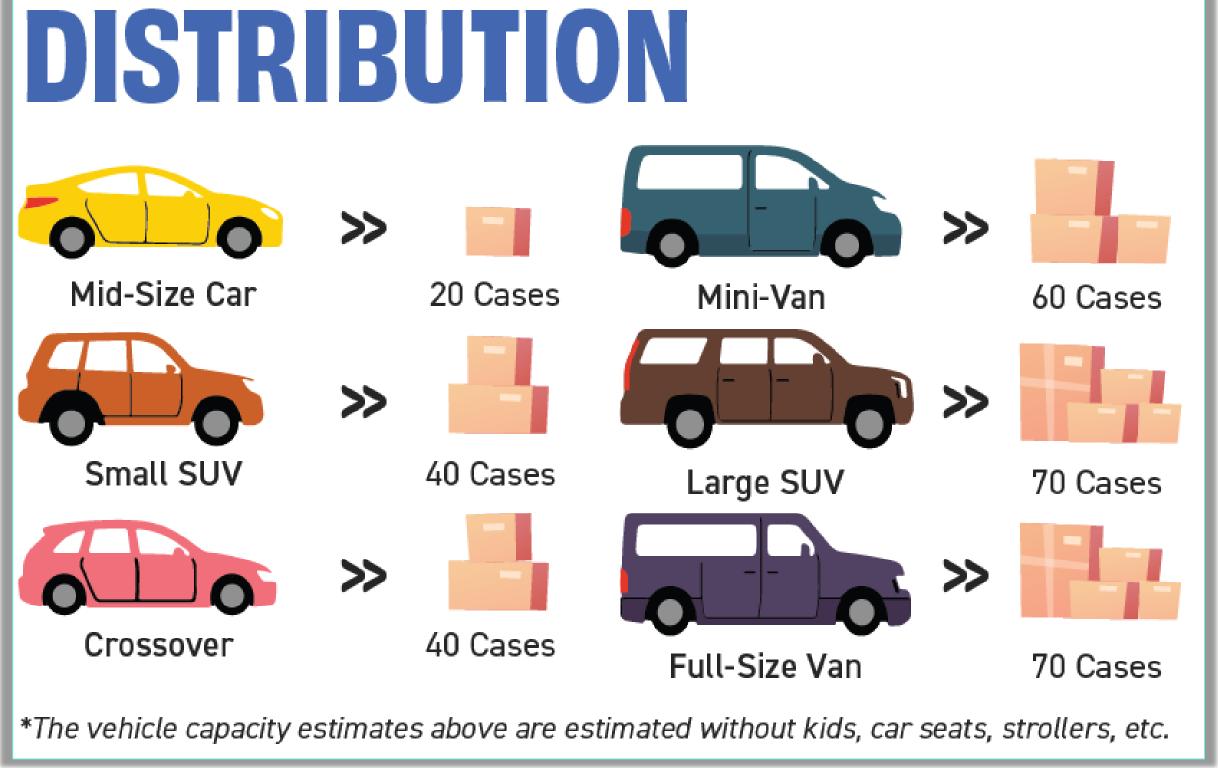
Council Sale Details

Distribution

- Thursday, August 22
- Sign up sheet will allow unit to choose a time slot
- Units that volunteer to help sort orders receive priority access
- Be on time of pick up and have enough vehicle capacity



Scout Fundraising

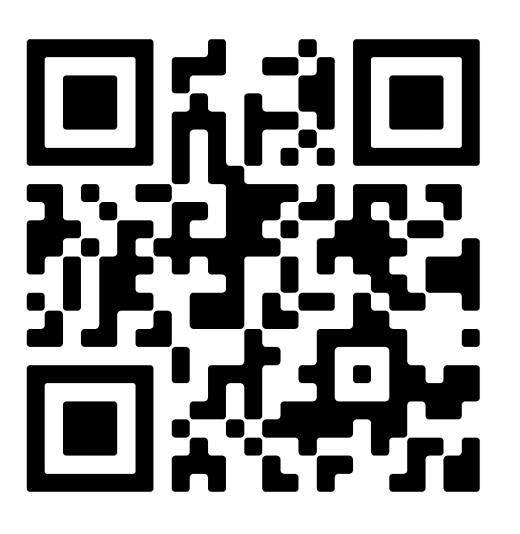




Support

Trail's End Support

Visit our FAQ page for answers to commonly asked questions & to open a ticket.





Trail's End Facebook

Join Trail's End Popcorn Community for best practices, support, news, and answers to questions.



Council Popcorn Facebook

Communicate with other kernels and get timely council updates (turn on notifications for the Facebook group for best results)





Questions & Answers



Scout Fundraising







