

Summer Camp Registration FAQs

Camp Fees & Payment Information

Payment options: All payments are made <u>online</u> through your registration.* (<u>No payments over the phone or through the mail.</u>) eCheck: If you or your unit uses a checking or savings account, you can use this option to pay online for camp. Enter the bank routing number and your account number. Note that a \$35 processing fee is added for all returned NSF eChecks and that this payment type is disabled within 5 days of the event start.

Credit/Debit Card: We accept Visa, MasterCard, American Express and Discover. There is a 3% convenience fee added at checkout.*In certain circumstances, an in-council unit may be able to use funds from their unit trading post account. Please contact the Mount Baker Council office in Everett to inquire.

Q: Can I add more Scouts to my reservation after the initial deposit?

A: Yes. We advise that the initial reservation is made with "hard numbers" of Scouts that you are certain will attend to avoid having to cancel slots and lose the \$25/Scout deposit.

We will always do everything possible to get your Scouts to camp. In rare occasions we may exceed our total capacity late in the season, so please add Scouts as early as possible. If a week fills and you still

want to add Scouts, please use the waitlist feature. We will do our best to add your Scouts as logistics allow.

Q: When is my first \$25/Scout due?

A: This initial per Scout deposit is due January 1, upon confirmation of your attendance numbers. If making a new reservation after January 1, your \$25/Scout deposit is due when you make the reservation.

A troop with a reservation made prior to January 1 is in "estimated status." They have already paid a troop deposit of \$250, which covers the per Scout deposit for up to 10 Scouts. If they do not confirm their numbers and pay for any Scouts beyond the first 10, they may lose those additional slots if there is a waiting list.

Q: Is my money transferable to other Scouts?

A: The \$25 deposit is not transferable, but other dollars paid can be returned to unallocated credit and applied to other Scouts/ fees (until May 15). After May 15th, 25% of total fee for a cancelled Scout is non-refundable; the rest is returned to unallocated credit. If a Scout cancels within 15 days, there are no refunds.

Please note that Scout slots are not tied to a particular individual. If Johnny Scout cancels, but Timmy Scout can take his place, there is no loss of deposit.

Q: If our troop or Scouts decide not to come to camp because of COVID-19 concerns, can we get our money back?

A: If Washington State will not allow us to operate camp in 2023, the Mount Baker Council guarantees a full refund to all units – including the otherwise non-refundable deposits. In all other cases, the standard refund policy applies – see the website or leader's guide for details.

Q: Do I have to include Scout names at the time of registration?

A: Generally, no. Scout names are not required until May 15. However families seeking the Mount Baker Council Opportunity Fund Camp Grant need to include names in registration so the grant can be applied.

Q: My reservation says that it is missing information, what should I do?

Payment Schedule

| | Payment Type | Date |
|---|---|--|
| | \$250 reservation deposit per troop (non-refundable after 12/31/24) | Due with reservation 1/31/25 |
| t | Scout Deposit - \$25/Scout non-refundable* | 1/1/25 - 2/28/25 EXISTING |
| | (For reservations made prior to Jan 1, your \$250 reservation deposit is allotted to this payment for first 10 Scouts.) | reservations: <u>Confirm</u> * number s & pay any additional |
| | *DO NOT confirm Scouts who are not 100% committed as their deposit is NON- REFUNDABLE after confirmation. Deposits paid for canceled Scouts do not transfer to the bottom line but can be transferred to a new attendee. | deposits due OR NEW reservations :(made after 1/1/25) Pay \$25/ Scout |
| f | Family commitment - \$75/Scouts and adults | Due 3/31/25 |
| | Troop payment - \$260/Scout and \$175 adults | Due 4/30/25 |
| - | Final payment for Early Bird discount– Remainder of balance for all Scouts and adults | Due <u>by</u> 5/15/25 for early bird price! |
| 1 | Regular Fee due in full | <i>5/15/25 12:00AM until 11:59PM the night prior to camp check-in</i> |
| • | All Fee due in full | If paid the day of camp check- in |

A: The Black Pug system color-codes information as follows:

- Green tabs are fully complete, and you can proceed to check-out.
- Yellow tabs are an action items to be addressed but will not prevent check-out at this time.
 Red tabs require updating information before check-out can be completed.